



The HealthCenter Happenings

December 2016

Happy
Holidays
to You
and Your
Family!

Paying
tribute to our
friend and
colleague



At this special time of year, those of us in HealthCenter Leadership want express our *sincere* appreciation to each of you for the incredible effort you have given -- especially this year. *Above all . . . do the right thing!* These are words from our company values. You bring these words to life every day throughout the year. It is evident in the patient comments and the smile on their faces. It is noticed when three people, all from different departments, rush to the aid of a man about to collapse on the sidewalk in front of the building. Often we see a comforting arm around the shoulder of a coworker when a family tragedy hits. Recently, an employee gave up her garage parking privilege in the middle of this cold winter month for a coworker who really needed it. No matter what an employee needs, YOU are there to show them that this is their extended family and they are cared for and supported.

Show Compassion to every person, every time. Also from our values. Thank you to every individual who makes this organization a culture of "family." One staff member who was a recipient of such caring and generosity wrote the following, "It has been an unbelievable blessing to end up at The HealthCenter with such caring people who support others when life gets a bit rocky."

From all of us in leadership, we wish you a wonderful Holiday Season and thank you for choosing to be here making a difference in so many people's lives.



In August of 2005, just two years after opening The HealthCenter, we were excited to establish our first clinic. It wasn't called "The Montana Center for Wellness and Pain Management" in the beginning. It was just referred to as the "pain clinic". It was a pretty small physician practice with about 10 to 12 employees total. And, the office manager was a ray of sunshine that literally knew every patient by name and how to do every office function herself. Kacey Scott helped us learn the pain business and she was excited to grow right along with the clinic.

As the clinic grew and moved to two new locations, Kacey was its #1 champion. She loved the clinic, the staff and was so proud of the work that was achieved. She always swore she was a "MTC Lifer." Kacey took on the challenge of learning ICD10 coding and, as always, the clinic depended on her for billing and always helping others. Amongst Kacey's favorite things was Aaron, her significant other, her close friends, camping, bowling, the ocean and Hungry Horse Reservoir. She grew up in Kalispell and healthcare ran in her family. Her Mother was the Chief Nursing Officer of Kalispell Regional Hospital for many years.

Kacey passed on Friday, December 9, 2016 after months of illness. Just barely 40 years old, it was much too soon. But, it is not ours to question. It is ours to be grateful for the opportunity to have known Kacey and enjoyed her presence. She will forever live in our hearts.



Enhancing the Quality of Life for those with disabilities

Headed up by Billy Harron, HC Plant Operations Specialist, the mission of Dream Adaptive Recreation is to enhance the quality of life for people with disabilities by providing year-round outdoor adaptive recreational opportunities. The program offers participants, family, and friends the ability to share in a unique and exhilarating outdoor experience together. Recently, DREAM received funding from the US Department of Veterans Affairs that specifically focuses on adaptive sports programs for disabled veterans and members of the Armed Forces. With this funding, DREAM has the ability to offer 3 weekends (January-March) for veterans to come and ski/snowboard at Whitefish Mountain Resort. The program is open to veterans statewide and will provide adaptive lessons and equipment as well as assist participants with travel costs, lodging, and meals. If you would like more information on DREAM, email Billy Harron at wharron@hcnwmt.com or visit www.dreamadaptive.org.



THANK YOU to Billy Harron and all HC Employees who volunteers and support DREAM!

Support a Salvation Army Family this Christmas

HC has adopted a family from the Salvation Army this Christmas. We are supporting a grandmother raising an autistic 5 year old boy. Please visit the Christmas tree in the staff lounge to see his "wish list" as well as a list of food items for a Christmas dinner and beyond. Gift cards to a grocery store and/or WalMart are suggested so that you do not have to worry about allergies or dislikes. Please cross off the items purchased from the list in the staff lounge to avoid duplication and bring the unwrapped items to Isabel Robertson. Her office is located in the Business Office at HealthCenter.



Last day to bring items to Isabel is Friday, December 16th

New Timecard Program starts 12/18/16

Beginning Sunday, 12/18/2016, API goes live for all HealthCenter employees. This means that employees no longer clock or out using the phone with Kronos. All employees (both hourly and salaried) have been assigned a course in HealthStream with instructions on how to use API and pay practice changes effective 12/18. Please complete this course by Friday, 12/16. If you have any questions about API, please contact Kathy Welsh (x7540).

Congratulations are in order!

Congratulations are in order for these HealthCenter employees who have recently achieved a new certification or a promotion:

CBSPD Certification

Stephanie Strash
Christina Polston

CNOR Certification

Alice Fortenberry
Jean Grantham

MRI Tech--Charge

Angela Tennison

Patient Access Supervisor

Wanda Basham

Imaging Patient Access Rep—Charge

Zoe Shelton



Yak-Trax Available

When it gets icy, the HealthCenter owns 2 sets of Yak-Trax and they are available to employees on an emergency basis. Please contact Isabel Robertson (x 6715) if you need to borrow a set.





2016 United Way Campaign

The 2016 United Way Campaign is underway. Donation envelopes have been distributed. If you do not receive your envelope, please contact Kristie Holcomb at NW Women's Healthcare (782-8282) or Janet Huntsinger in HR (x 1368). The collection box is located in The HealthCenter Staff Lounge. You can also drop of your donation in the KRH cafeteria or interoffice it to Lori Alsbury in Community Relations.

REMINDER:

The HealthCenter will be closed on the following dates:

*Monday, Dec 26
and
Monday, Jan 2nd*

*Wishing everyone
and their family
Merry Christmas
and
Happy New Year!*

Glacier Symphony presents Classic Holiday Pops!

DECEMBER 17/18 KALISPELL

CLASSIC HOLIDAY POPS



**Cozy up with the Symphony
for Fun Holiday Favorites!**

Youth through Grade 12 admitted free

December 17, 2016 7:30 pm Flathead HS Performance Hall

December 18, 2016 3:00 pm Flathead HS Performance Hall

For Tickets: gscmusic.org 406-407-7000



GLACIER SYMPHONY
and CHORALE
John Zellek, Artistic Director/Conductor

Sponsors: DAILY INTER LAKE, INSTY PRINTS, KALISPELL GRAND HOTEL, REBECCA FARM
Flathead Electric Co-op, Flathead Insurance, Hammer Nutrition, Northern Rockies Anesthesia Consultants

Welcome to our New Employees hired in November!



Jessica McMaster
Surgical Services Aide
Housekeeping



Troy Thompson
OR RN
Surgical Services



Susan Haveman
Billing/Authorization Specialist
Plastics Clinic



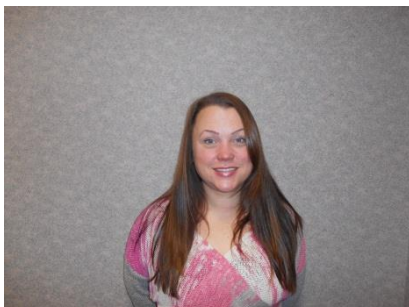
Maria Guadagnino
Office Assistant
GI Clinic



Cindy Upwall
Office Assistant
GI Clinic



Danielle Lawrence
Office Assistant
Montana Center



Jenny Masa
Clinical/Surgical Assistant
Plastics Clinic



Brittany Kleinhample
Patient Access Rep
Patient Business Services



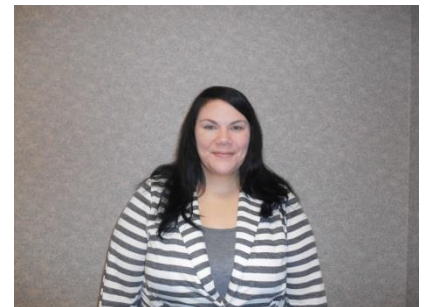
Aimee Maddalone
Patient Access Rep
Patient Business Services



Alyssa Barton
OR RN
Surgical Services



Jennifer Conrad
Sterile Processing Tech
Surgical Services



Tasha Pridgen
Medical Assistant
NW Women's Healthcare